

GNTS1 Smart Sticker

Quick Start & User Guide

Single-use Bluetooth shipment tracking with the GoAndTrack platform



For end users receiving a pre-provisioned GNTS1 Smart Sticker.

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QUICK START

From unopened sticker to shipment visibility

The GNTS1 is a thin, single-use Bluetooth (BLE) tracking sticker designed to provide shipment location visibility through a supported crowdsourced detection network. It does not need to be paired in your phone's Bluetooth settings for the standard GoAndTrack deployment.

01 Check your sticker and GoAndTrack access

Confirm the sticker is undamaged and that you can sign in to GoAndTrack before activation.

02 Prepare the shipment

Pack and label the shipment first. Only activate the sticker when the shipment is ready to leave.

03 Activate the GNTS1

Cut only along the marked dotted activation line. This powers the sticker on and starts battery use.

04 Attach it to the shipment

Fix the sticker securely to a clean, dry external surface with the printed face visible.

05 Track in GoAndTrack

Open the Command Center to view the sticker on the map, review history, configure alerts and generate reports.

Important Activate only when ready to ship. The battery is built in and non-replaceable. Cutting the activation line powers the sticker on. Do not activate stickers in advance of the shipment.

What to expect from BLE crowdsourced location

- The sticker broadcasts a Bluetooth signal; location updates depend on nearby compatible participating phones or gateways detecting it.
- Location is periodic rather than guaranteed in real time. There may be gaps or delays in areas with low detector density.
- If no new location is shown, allow up to around 30 minutes and refresh before treating it as a fault, consistent with the manufacturer guidance.

Key product facts BLE 5.3 | built-in non-replaceable Zn-Mn battery | approx. 4 g | manufacturer operating range 0°C to 45°C.

1. Before you activate

Do these checks while the sticker is still unused

Standard GoAndTrack onboarding model This guide assumes each GNTS1 has been provisioned to your organisation before it is dispatched to you. That means you should be able to find the sticker in GoAndTrack without pairing it to your phone.

A. Sign in to GoAndTrack

Open app.goandtrack.com and sign in with your organisation email and password.

- The main operational view is the Command Center.
- Use the device list on the left to search for the sticker by name or device identifier.
- If the sticker is not visible, stop and contact your GoAndTrack administrator before activation so the device can be checked or assigned.

B. Check the shipment is ready

- Finish packing, sealing and labelling the shipment first.
- Choose a flat, clean and dry external surface for the sticker.
- Keep the sticker away from unnecessary metal shielding. Metal containers, foil insulation or dense metal directly over the sticker can reduce BLE radio performance.
- Do not activate a spare sticker "just to test it" unless you intend to use that unit.

C. Optional: give the sticker a useful name

In the Command Center, select the device and use the Overview tab to edit its alias. A practical alias makes the shipment easier to find later.

Recommended naming format Use something meaningful to your operation, for example: PO-48317 / Customer Name / Manchester or Shipment 1045 / 27 Aug.

2. Activate the GNTS1

Cut the marked activation line – and nowhere else



Activation procedure

- 1 Hold the sticker by its edges and locate the dotted activation line beside the scissors symbol.**
- 2 Using scissors, cut straight through the dotted line only.**
- 3 The cut powers the sticker on. From this point the internal battery is active.**
- 4 Do not cut into the main body of the sticker or attempt to reopen, reseal or recharge it.**

Do not use the phone Bluetooth pairing menu The standard GoAndTrack GNTS1 workflow does not require you to pair the sticker manually in iOS or Android Bluetooth settings. In tracking workflows it is managed through the device/provider integration and the GoAndTrack platform.

After activation

- Attach the sticker to the shipment promptly so the activated device travels with the consignment.
- The first useful location update may not appear immediately. Location is dependent on a nearby participating detector seeing the BLE transmission.
- If GoAndTrack shows no location data, allow up to around 30 minutes, then refresh the dashboard.

3. Attach the sticker to the shipment

Placement has a direct effect on Bluetooth performance

Recommended placement

- Attach to the outside of the carton, pallet wrap, returnable packaging or shipment envelope whenever practical.
- Use a flat area so the sticker is not creased, sharply bent or stressed.
- Apply to a clean, dry surface and press firmly so the sticker remains attached throughout handling.
- Keep the printed face and activation area unobstructed where possible.
- For metal assets or metal-lined packaging, position the sticker where it has the clearest practical radio path. Avoid enclosing it completely inside metal.

PLACEMENT CHECKLIST

Do this

- Attach to an exterior surface
- Keep it flat
- Press the adhesive down firmly
- Keep away from obvious radio shielding
- Use one sticker for one intended trip

Avoid this

- Fold or crease the active area
- Submerge in water
- Place in fire or near extreme heat
- Puncture, crush or disassemble
- Attempt to recharge or reuse the battery

Temperature limit from the supplied manufacturer guide The supplied rating temperature range of 0°C to 45°C. Do not assume suitability outside this range unless GoAndTrack has confirmed a different specification for your GNTS1 production batch.

4. Use the GoAndTrack platform

Your operational view is the Command Center

After login, the Command Center brings your devices, map, alerts and history together in one screen.

Device list - left Search and filter your GNTS1 devices. Select the sticker you want to inspect.

Map - centre View the latest known position, route history and any geofence overlays.

Device panel - right Open the selected sticker's Overview, History, Settings, Geofencing and Reports tabs.

What each device tab is for

Overview Latest device information, last telemetry, location and device alias.

History Telemetry chart and data table. The default history window is 12 hours and can be used to review the journey.

Settings Configure the alert types and thresholds supported by that device.

Geofencing Review active rules, zone status, map preview and saved geofences.

Reports Generate PDF or CSV reports from device data.

Mission Control Mission Control is the alert-triage area. It shows active risks, sorts them by severity and provides AI-assisted analysis. Operators can acknowledge or resolve alerts from the platform.

5. Track and manage the shipment

Use the map, history and alerts together

During the journey

- Use the map for the latest known location rather than assuming it is a continuous live GPS trace.
- Open History when you need to review when and where updates were recorded.
- Use the device status and last-updated time to judge whether data is fresh or stale.

- If your organisation has configured geofences, use the Geofencing tab to see zone status and enter/exit events.

Alerts

GoAndTrack supports per-sensor alert controls. The exact options shown depend on the sensors and capabilities available from the connected device/provider.

- Active risks appear in Mission Control until acknowledged or resolved.
- GoAndTrack-managed threshold alerts can be individually enabled/disabled per sensor where supported.
- Provider-native alarms are separate from GoAndTrack threshold settings and may still be received even when a GoAndTrack sensor threshold is disabled.

Reports

Open the Reports tab for the selected sticker to create a PDF or CSV report from the available device data. Reports are useful for customer records, internal review and shipment exception evidence.

Understand the limitation A GNTS1 is a BLE smart sticker, not a self-contained cellular GPS tracker. Its location visibility depends on successful detection. A missing update does not automatically mean the shipment has stopped moving or the sticker has failed.

6. Troubleshooting

Most first-use issues can be checked without technical support

Issue	What to do
The sticker is not in my GoAndTrack device list	Do not activate it yet. Confirm you are in the correct organisation/account, search by device identifier, then contact your GoAndTrack administrator if it is still missing.
I activated it but no location appears	Wait up to around 30 minutes and refresh. BLE crowdsourced location depends on a participating detector being

Issue	What to do
	nearby. Updates may be sparse in low-density areas.
The location has not changed for a while	Check the last-updated timestamp. A stale location can mean the sticker has not recently been detected, not necessarily that the shipment is stationary.
The sticker was cut or damaged in the wrong place	Do not disassemble or attempt a repair. Remove the unit from service and use a fresh sticker if reliable tracking is required.
The sticker is on a metal asset and updates are poor	Where practical, reposition to an external area with less metal directly surrounding the sticker. BLE performance can be reduced by shielding.
I cannot log in to GoAndTrack	Use the login/forgot-password flow. If your account or organisation access is the issue, contact your GoAndTrack administrator.

Get help

Setup guide: goandtrack.com/start/s1

Platform: app.goandtrack.com

Support contact: support@goandtrack.com

7. Safety, disposal and technical information

Keep this page with your operational documentation

Battery and handling safety

- The battery is built in, non-replaceable and not rechargeable.

- Do not immerse the device in water, place it in fire, crush, puncture, force open or disassemble it.
- Keep the sticker and any exposed battery material away from children.
- If the sticker is damaged and battery material is exposed, stop handling it unnecessarily and follow your organisation's battery incident procedure.
- At end of life, dispose of the sticker through the appropriate electronic/battery waste route. Do not place it in general waste where local rules require separate collection.

Regulatory information

The supplied manufacturer manual includes an FCC Part 15 compliance statement and RF exposure language. Final customer-facing regulatory wording should match the exact GNTS1 production label, certification records and target market. Do not rely on this draft as a certification statement.

Technical specification - draft

Specification	Value
Connectivity	Bluetooth Low Energy (BLE) 5.3
Battery	Built-in, non-replaceable Zn-Mn battery
Approx. size	65 × 56 mm (manufacturer guide)
Weight	Approx. 4 g
Operating temperature	0°C to 45°C (manufacturer guide)
Material	Waterproof paper / thermal paper