



# GNTS1 Smart Sticker

## Start tracking in five simple steps.

### No pairing. No manual sync.

Your GNTS1 is pre-provisioned to your GoAndTrack account. Do not pair it in your phone's Bluetooth settings.

#### Sign in first

- 1 Go to [app.goandtrack.com](https://app.goandtrack.com). Find the IMEI printed on the sticker or its sleeve, then search GoAndTrack using the last 6 digits to reveal the matching device.  
**If it is missing, contact support before activation.**

#### Cut the black activation tab

- 2 Cut only along the dotted line beside the scissors symbol. This switches the sticker on.

#### Peel and attach

- 3 Remove the backing and stick the GNTS1 flat to the outside of the shipment.

#### Wait for the first update

- 4 Allow up to around 30 minutes for the first useful location update.

#### Confirm in GoAndTrack

- 5 Refresh the Command Center and check the latest location and last-updated time.

### Once a recent update appears, you are tracking.

Battery use begins when the black tab is cut. Activate only when the shipment is ready.

## First-trip checklist

**Find the correct sticker:** The IMEI is printed on the GNTS1 and on the sticker sleeve. In GoAndTrack, search for the final 6 digits of the IMEI; the matching device will appear.

For your first sticker, run a short dummy shipment before using the remaining GNTS1 units on live consignments.

- Sign in and confirm the sticker is already listed in GoAndTrack.
- Give it a useful alias, such as PO-48317 / Customer / Destination.
- Cut the black activation tab only when the package is ready.
- Peel and attach it to a clean, dry external surface.
- Wait for the first update, then refresh GoAndTrack.
- Move the package and check later that another update has been received.

### What you should see

| Device name           | Latest location                | Last updated                    |
|-----------------------|--------------------------------|---------------------------------|
| A recognisable alias. | Most recent detected position. | Time of the latest useful data. |

### If something does not look right

**No login email:** Check junk/quarantine, then contact support.

**Sticker not listed:** Check the IMEI on the sticker or sleeve and search using its last 6 digits. If there is still no match, do not activate it; confirm your organisation/account and contact support.

**No update after activation:** Allow up to around 30 minutes, then refresh.

**Old location:** Check the last-updated time; BLE detections can be intermittent.

#### Need help?

Platform: [app.goandtrack.com](https://app.goandtrack.com) | Setup: [goandtrack.com/start/s1](https://goandtrack.com/start/s1) | Support: [support@goandtrack.com](mailto:support@goandtrack.com)